



What is Faction Virtual Desktop Infrastructure (VDI)?

VDI from Faction allows employees to work from anywhere, anytime, from a variety of devices, all while being centrally managed from a hosted server(s) within Faction's data center(s). We offer flexible options for organizations looking to use VMware Horizon, Citrix, or Windows RDS.

What benefits does VDI provide?

1. Improves ROI by allowing you to easily allocate storage, compute, and networking resources across different desktops, thus reducing day-to-day operating and device maintenance costs.
2. Improves flexibility, responsiveness, and speed-to-market by allowing quick deployments of applications and software upgrades to the user-base
3. Improves stability by allowing back-end optimization and upgrades without disturbing the user-base with unexpected downtime.
4. Improves data security by easily controlling and protecting end-user data through centrally managed security and firewall policies.

VDI Case Study

Who?

- Full-service law firm with offices across the United States
- 300+ attorneys plus support staff, including remote workers
- Windows environment using VMware Horizon View for VDI



The Challenge

With a small IT team, it was difficult and costly to manage all the attorney devices across the different offices and remote workers. Specifically, performing OS upgrades, security patches, installing new applications, and providing the attorneys the same look and feel of their in-office computer was time consuming, cumbersome, and negatively affected billing hours for attorneys.

The Benefits

- Providing the attorneys an in-office experience from all of their devices increased productivity and billable hours.
- Quicker response rates on applications, eliminating costly time waiting for logins, as an example.
- Improved data security protection now that all devices are ensured to have the latest security patches installed.
- Allowed the IT team to focus on strategic priorities as opposed to managing devices individually.

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